

Survey to Chief APOs

Issue: Supervisor / Leadership Training

Question (from Pike County)

I'm looking to see if any chiefs are aware of any training that may be available that would benefit new supervisors/managers, focusing on dealing with personnel in workplace. In-person, virtual, or online.

Elk County

I am very familiar with this organization (see Erie) and the instructors travel. May want to contact them and see if they would come to your county.

Erie County

There is a place in Erie called the Manufacturers Association that has supervisor training. It is geared towards both the public and private sectors. It is kind of expensive but very good. Not sure if it can be offered virtually or if you would have to trek to Erie.

Lancaster County

Training for new first level supervisors has always been a challenge for us and has been essentially on-the-job training historically. However, I currently have a group of my leadership team developing a supervisor "mentor" curriculum similar to our probation officer mentor process. I'll be happy to share that when it's complete.

The other thought I have is the National Institute of Corrections (NIC). Probably the best leadership training I've had in my career has been the NIC Executive Excellence, but I'm not sure if that one is open to first level supervisors. NIC has many trainings listed on their site and it may be worth checking.

Wyoming County

I am not aware of any training of this nature, but I would also be very interested if it was available.

York County

A few of my supervisors recently attended the below training and said it was fantastic. I am in the process of bringing him in to provide training for my entire management team.

Training Title: "Trust, Conflict Management & How to Have Difficult Conversations"

Presented by: Mauricio Velasquez, MBA, Diversity Training Group

Skillpath also offers some good leadership/management type trainings.