



Caseload Data: Telling our story

September 10, 2024




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Today's Webinar

- Survey methods and questions
- Data quality and limitations
- Statewide results and trends
- Breakout sessions by county class
- Next steps

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Survey Methods and Questions


- Data & Communication Workgroups collaborated to update survey and clarify questions
 - Used 2022 caseload survey (2023) as a starting point
 - 22 to 90+ questions depending on answers
 - Questions covered caseloads (breakdowns, contact standards), specialized caseloads, problem-solving courts, and additional duties
- Survey was piloted using SurveyMonkey in a few counties
- Survey was distributed on February 22nd
- Chiefs were asked to verify data on April 16th

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Data Quality and Limitations

- Data is only as good as what was reported
- Wide diversity of county business practices
- Limitations on what case management systems collect or can report
- Misunderstanding of questions and/or a need to further clarify questions

As survey is finetuned and replicated annually, it is anticipated that quality will continue to improve



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2023 Caseload Data and Analysis

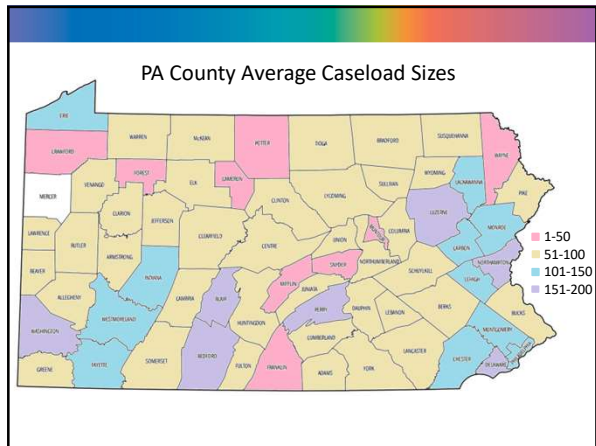
- Results can be found at (add location on chief’s webpage and QR code)
- If after today, you realize that there is an error in your data, please send updated information to rick@thecareygroup.com.

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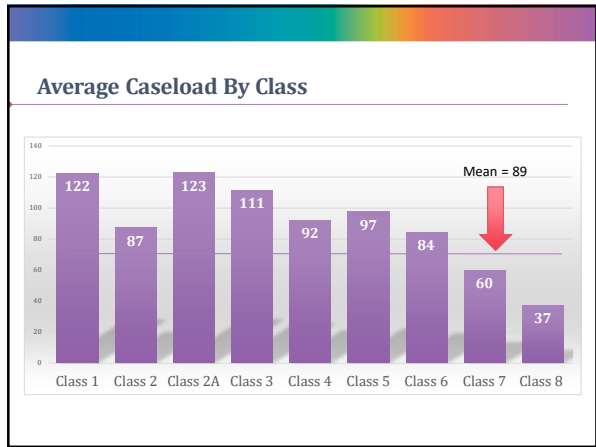
Goals of Data Analysis

- Develop a better understanding of current operations, strengths, and barriers
- Visual representation of how resources are being allocated
- Compare with national standards
- Move data from a simple Excel table to graphs and charts that
 - Visually easier to read and interpret
 - Show statewide perspective
 - Allow to compare with similar size counties

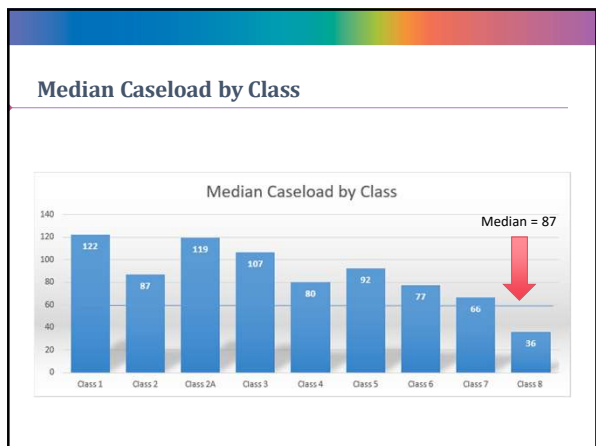
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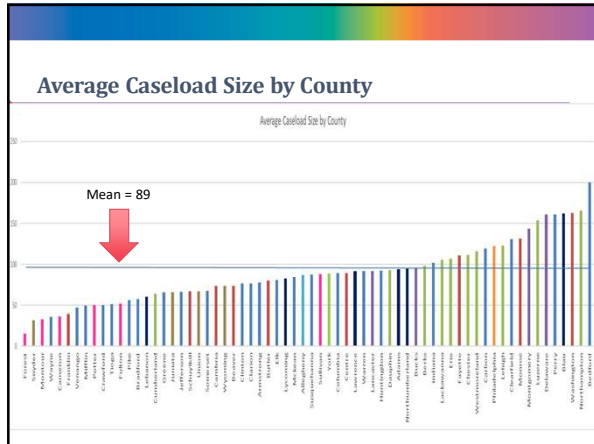
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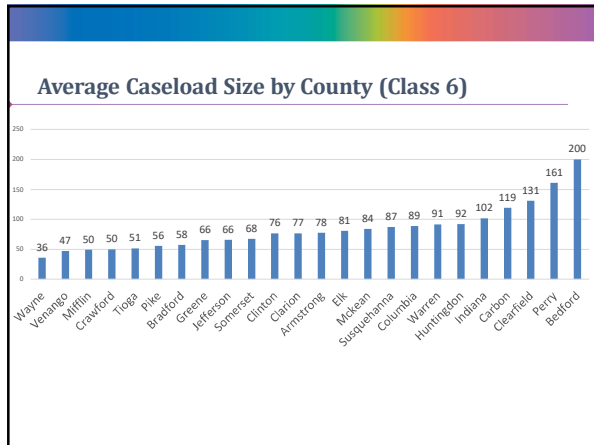
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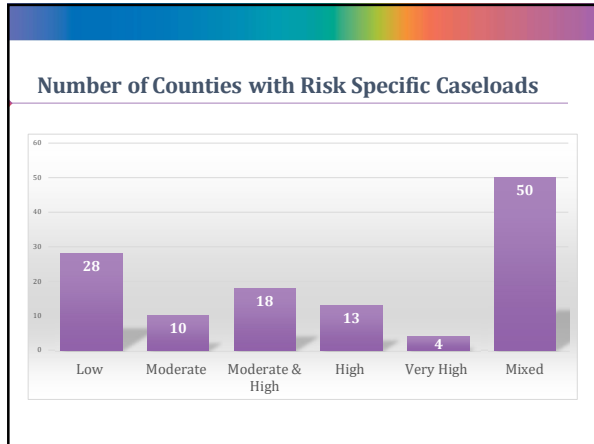


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Example of Other Available Data (Class 2A)

County	People Under Supervision	Average Caseload Size	Total Staff Supervising People	County Population	County Sq. Miles
Bucks	5,816	95	61	645,984	604
Delaware	10,778	161	67	576,720	184
Lancaster	7,230	92	79	558,589	944
Montgomery	7,024	143	49	868,742	483

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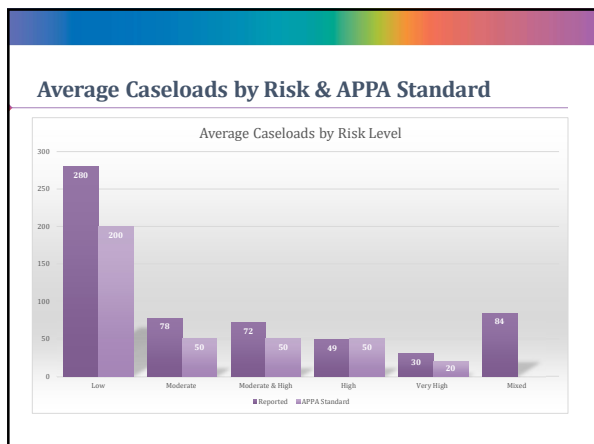
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National Standards for Community Supervision

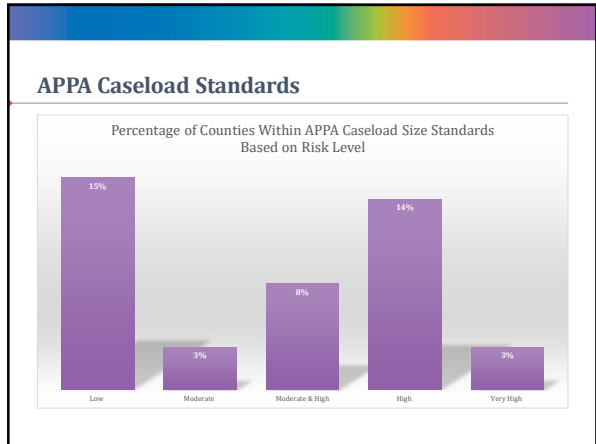
Case Type	Case-to-Staff Ratio
Intensive	20:1
Moderate to High Risk	50:1
Low Risk	200:1
Administrative	No limit suggested

https://www.appa-net.org/eweb/docs/APPA/APPAs_National_Standards_for_Community_Corrections.pdf

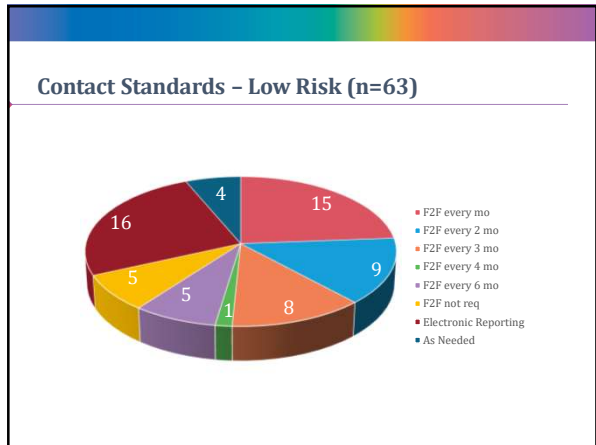
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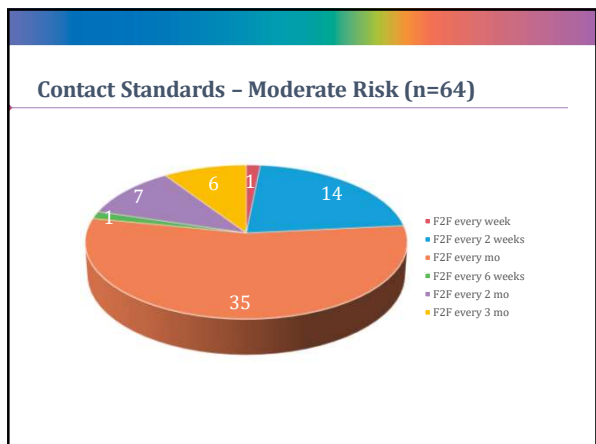
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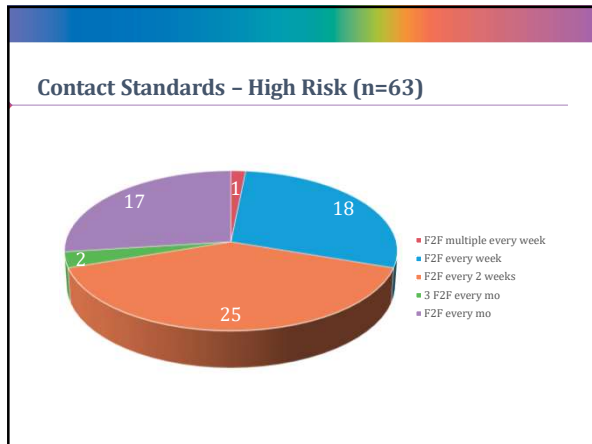
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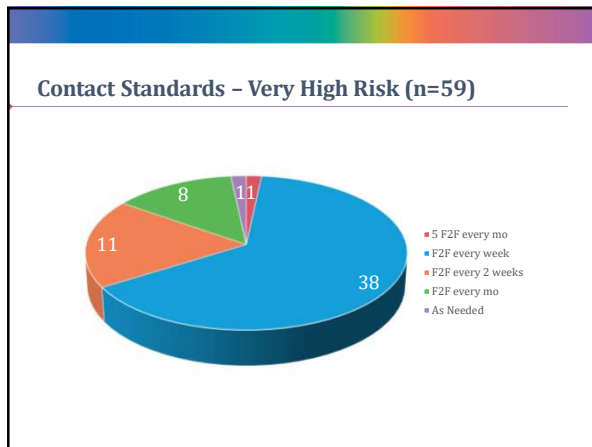
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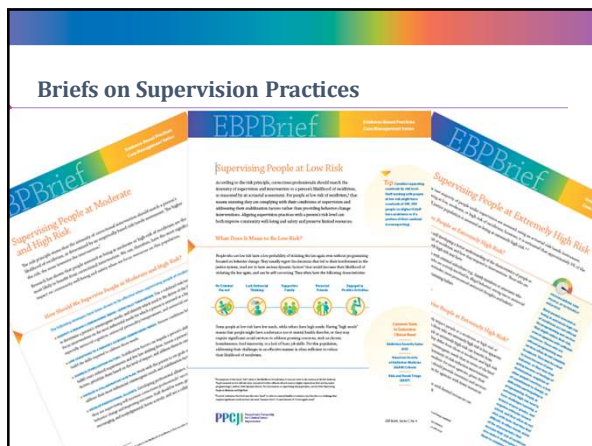
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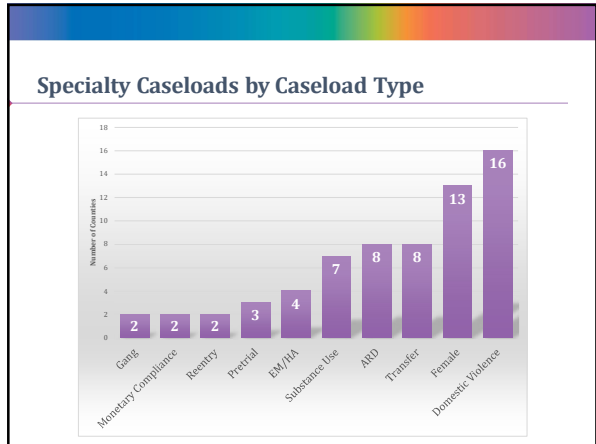
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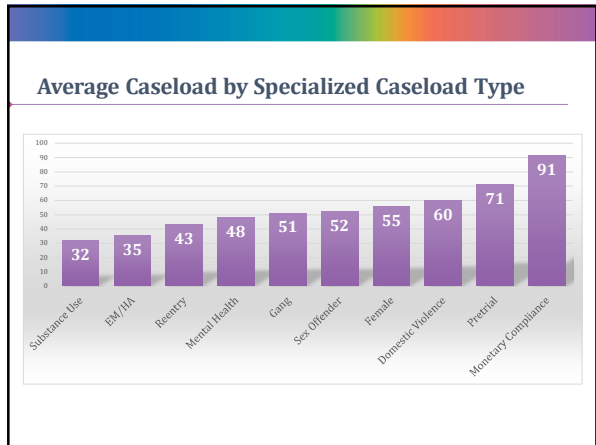
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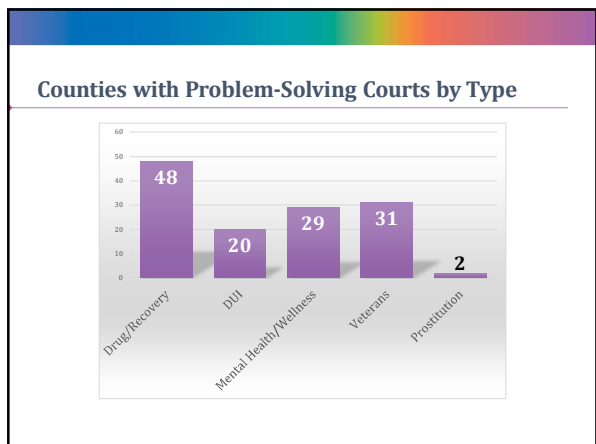
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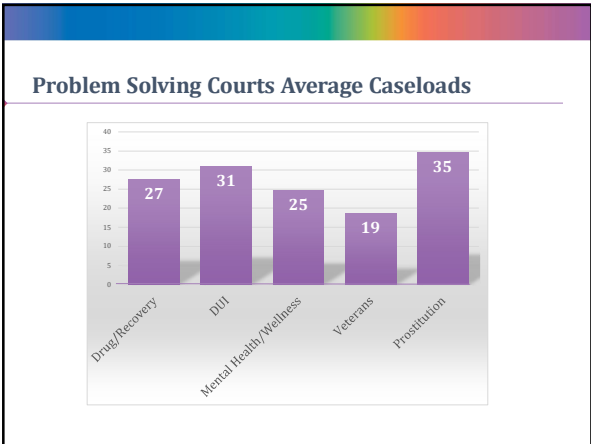
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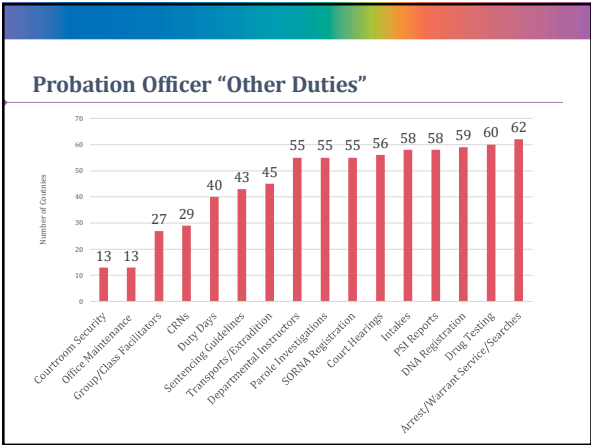
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Breakout Session (40 Minutes)

- Participants have been grouped by similar class sizes
- Each group will be facilitated by a member of the Data and Quality Assurance Workgroup
- Questions to explore
 - What does the data tell you?
 - How are you going to use the data?
 - What additional information would be helpful to your department?
- Facilitator will report back to larger group the top answer for each question

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Report Out

- What does the data tell you?
- How are you going to use the data?
- What additional information would be helpful to your department?

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Next Steps

- Utilize data for statewide inquiries and to influence decision makers
- Encourage counties to:
 - Evaluate data and trends to identify opportunities for modification of existing business practices
 - Leverage data to assist in budget discussions
 - Look at other counties for guidance
- Replicate and improve data collection and analyze annually

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PPCJI Pennsylvania Partnership for Criminal Justice Improvement

**Caseload Guidelines:
Strategies and
Recommendations**

Prepared by Carey Group for the
Pennsylvania Partnership for
Criminal Justice Improvement
July 2023

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Questions & Answers

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