

Survey to Chief APOs

Issue: Collections Agency

Question: (from Erie County)

What collection agencies do counties use for delinquent collection matters. AOPC has ended their contract (which is who we did use) and we are looking to see what kind of return on investment other counties are getting with the other approved agencies?

Allegheny County

Allegheny County uses the Credit Management Company

Beaver County

Beaver County is the same as Chester County. Close to 1 million brought in.

Cameron County

Cameron County keeps our past due cases in house and are enforced by our Collection's officer. Years ago, we sent some delinquent cases to the same collection company that is no longer contracted with AOPC. We never collected a dime from that company. As a result, we started pulling those cases back into our system and had good luck tracking down some of those individuals and setting up payment plans.

Clarion County

Clarion has an in-house Collections Aide

Chester County

Chester County keeps in house via a probation collections unit with closed cases only. Last year we brought in about 1.4 million from closed cases.

Columbia & Montour Counties

Columbia and Montour keep collections in house with a designated collections person

Elk County

Elk County also keeps it in house with a collection's enforcement officer.

Franklin County

Franklin sends ours to CBY (Collection Bureau of York)

Indiana County

Indiana County uses Credit Management Company.

Lackawanna County

Lackawanna County does not use any outside collections agency. The Office of Court Collections under the Court Administrator's Office is responsible for collections.

Lancaster County

Lancaster County uses APEX Asset Management

Lawrence County

Lawrence County uses Credit Management Company (CMC).

Luzerne County

Luzerne County doesn't use any outside agency for collections. We keep it in house via our probation collections department

Philadelphia

Philadelphia has not used a collection service in years. As for who is currently responsible for collections, this responsibility is shared between OJR, OCC and the County Probation Department.